



Viganò Pavitex designs, manufactures and markets **Geosynthetics, Geocomposites and Textile Flooring**

intended for numerous sectors for internationally distributed customers/projects/jobs

Flooring	Geosynthetics and Geocomposites
mainly intended for: <ul style="list-style-type: none">- sports flooring- automotive flooring- trade fair and contract installations	mainly intended for: <ul style="list-style-type: none">- infrastructures (roads-railways-underground-airports)- environmental protection (water basins,landfill)- hydrogeological instability (landslides-rivers-coastal works)- sports facilities

Customer satisfaction is VP's primary goal continuous performance improvement is VP's commitment, for:

We intend to reach our goals through the ongoing measurement of Customer Satisfaction, in-depth Survey of the market, constant Improvement of internal processes and procedures, thorough research & development efforts, in order to grant enduring continuity and profitability of the company and full satisfaction of its customers.

In particular:

- ✓ **Provide services and manufacture** products tailored to the needs of the market, complying with requirements, sector regulations (REG. CE 305/2011), standards and technical specifications in order to grant a competitive position of the company on the market and guarantee reliability of services and products. Continuous assistance at every stage – from the first request or need for technical assistance to the final completion of the order – allow us to be a competitive and reliable partner.
- ✓ **Empower its staff** in order to grow the company culture and intensify the collaboration with customers and partner suppliers with the scope to grant the highest quality of products and services and offer the broadest guarantees, both on national and international level, in compliance with compulsory industry standards, European regulations and national and international specific regulations.
- ✓ **Close collaboration** with national and international leading industry associations on different product lines, with the help of research laboratories and international universities..
- ✓ **Manage and identify production** processes in order to grant product traceability and controls and shipments with accurate records of contractual documents, with the support of IT technology in order to be able to intervene in case of need on the basis of objective data and within a suitable timeframe.
- ✓ **Ensure the application of mandatory requirements regarding safety and environmental protection.** Grant the application of general and specific requirements and Technical Regulations, International Regulations, Product Certifications and CE certifications.
- ✓ **Support the staff in acquiring appropriate and adequate skills** with continuous training and sharing activities in order to assure a safe, motivating and socially responsible working environment. The definition of company processes, goals, responsibilities and procedures aims to create security, a sense of belonging and role awareness in order to establish a company climate that stimulates the organisation to seek continuous improvement in efficiency.

Viganò Pavitex has obtained its quality management system certificate in 1996 through an accredited body, has adopted the requirements of ISO 9001:2015 for quality management systems, applies the national mandatory requirements in terms of safety at work, national environmental protection regulations, and adopts the management principles of the sSA 8000 regulation on social responsibility.

The implementation of this policy is the primary objective of each employee

Alberto Viganò – Amministratore Unico

Curno, May 31th 2022